

Mandatory Certificate Renewal Course (2021 - 2023) Registration Guide

Introduction

Ontario Regulation for the Certification of Drinking-Water Operators and Water Quality Analysts (O. Reg. 128/04) requires drinking water operators and water quality analysts take a Ministry developed mandatory renewal course as a condition of certificate renewal. The *Safe Drinking Water Operator Essentials* course has been available since January 2018. Effective January 1, 2021 this course is replaced with a new mandatory certificate renewal course, *Mandatory Certificate Renewal Course (2021 - 2023)*.

Operators are required to verify that they have taken a specified amount of Director Approved continuing education training, including having completed either the *Safe Drinking Water Operator Essentials* course, or the *Mandatory Certificate Renewal Course (2021 - 2023)* (as of January 1, 2021) in the past three years, in order to have their certificate renewed.

For further information or answers to your questions, please contact
Walkerton Clean Water Centre at:
Tel: 1-866-515-0550 or 519-881-2003

Questions about the Course

1. Do I have to take the *Mandatory Certificate Renewal Course (2021 - 2023)*?

Operators are required to verify that they have completed a mandatory certificate renewal course in the past three years, in order to have their certificate renewed.

2. How many continuing education credits (CEUs) will I receive for successfully completing this course?

You will receive 0.7 CEUs.

3. When and where are courses held?

The *Mandatory Certificate Renewal Course (2021 - 2023)* is held at locations across Ontario throughout the year. A course schedule is posted on the Walkerton Clean Water Centre (WCWC) website at www.wcwc.ca/registration.

4. How do I register for a course?

To register for the *Mandatory Certificate Renewal Course (2021 - 2023)*, go to www.wcwc.ca/registration and choose *Mandatory* under *Course Category* to view available dates.

5. Will I receive confirmation of my training course?

You will be sent a **Course Confirmation** via email to confirm your classroom training course date, time, and location. If you do not receive this confirmation letter at least one week before the course date you requested, please call **1-866-515-0550** or **519-881-2003**.

6. Can the *Mandatory Certificate Renewal Course (2021 - 2023)* be arranged as an on-site session in my municipality?

Yes. Please contact the Walkerton Clean Water Centre to discuss your training needs at **1-866-515-0550** or **519-881-2003** or training@wcwc.ca.

7. Is the *Mandatory Certificate Renewal Course (2021 - 2023)* available by correspondence?

Yes. To register for the correspondence version of the course, go to www.wcwc.ca/registration and choose *Mandatory* under *Course Category* and choose *Correspondence* under *Course Type*.