

## ***Safe Drinking Water Operator Essentials Course*** **(Mandatory Renewal Course)** Registration Guide

---

### **Introduction**

Ontario Regulation for the Certification of Drinking-Water Operators and Water Quality Analysts (O. Reg. 128/04) requires drinking water operators and water quality analysts take a Ministry developed mandatory renewal course as a condition of certificate renewal. The *Diligence in Drinking Water Operations* course has been available since January 2015. Effective January 1, 2018 this course is replaced with a new mandatory certificate renewal course, *Safe Drinking Water Operator Essentials*.

Operators are required to verify that they have taken a specified amount of Director Approved continuing education training, including having completed either the *Diligence in Drinking Water Operations* course, or the *Safe Drinking Water Operator Essentials* course (as of January 1, 2018) in the past three years, in order to have their certificate renewed.

For further information or answers to your questions, please contact  
Walkerton Clean Water Centre at:  
**Tel: 1-866-515-0550 or 519-881-2003**

## Questions about the Course

**1. Do I have to take the *Safe Drinking Water Operator Essentials* course?**

Operators are required to verify that they have completed a mandatory certificate renewal course in the past three years, in order to have their certificate renewed.

**2. How many continuing education credits (CEUs) will I receive for successfully completing this course?**

You will receive 0.7 CEUs.

**3. When and where are courses held?**

The *Safe Drinking Water Operator Essentials* training course is held at locations across Ontario throughout the year. A course schedule is posted on the Walkerton Clean Water Centre (WCWC) website at [www.wcwc.ca/registration](http://www.wcwc.ca/registration).

**4. How do I register for a course?**

To register for the *Safe Drinking Water Operator Essentials* Course, go to <https://www.wcwc.ca/en/training/scheduled-courses> and choose *Mandatory* under *Course Category* to view available dates.

**5. Will I receive confirmation of my training course?**

You will be sent a **Course Confirmation** via email to confirm your classroom training course date, time, and location. If you do not receive this confirmation letter at least one week before the course date you requested, please call **1-866-515-0550** or **519-881-2003**.

**6. Can the *Safe Drinking Water Operator Essentials* course be arranged as an on-site session in my municipality?**

Yes. Please contact the Walkerton Clean Water Centre to discuss your training needs at **1-866-515-0550** or **519-881-2003** or [training@wcwc.ca](mailto:training@wcwc.ca).

**7. Is the *Safe Drinking Water Operator Essentials* course available by correspondence?**

Yes. To register for the correspondence version of the course, go to <https://www.wcwc.ca/en/training/scheduled-courses> and choose *Mandatory* under *Course Category* and choose *Correspondence* under *Course Type*.