

# Helpline FAQs

## WHAT ARE THE REQUIREMENTS FOR HAULING POTABLE WATER?

Potable water haulers are responsible for safely collecting, transporting and distributing drinking water to communities and homes if they are in remote locations or if they do not have access to a reliable drinking water source.

## HAULING REQUIREMENTS

The sanitary condition of all equipment and components that come into contact with the water is important and only materials that have been certified for use with drinking water should be used.

Components need to be regularly cleaned and disinfected and the water being hauled should always have a free chlorine residual present. This residual should be measured and recorded by the driver in a daily operations log.

The water quality has to be maintained even during its transfer to and from the hauling vehicle.

There are currently no federal regulations for hauling potable water, however, some provinces/territories have specific requirements in place.



## MORE INFORMATION

The following links will provide guidance to those hauling drinking water:

[Drinking Water Haulage Guidelines \(Ontario\) >](#)

[Guidelines for Drinking Water Haulers >](#)

[Drinking Water Haulage Vehicle Requirements >](#)

[Water Hauler Daily Activity Log Sheet >](#)

[Guidance for Providing Safe Water in Areas of Federal Jurisdiction >](#)

[Ontario Drinking Water Quality Standards >](#)