

Provincial Workshop: DWQMS – Making the Transition Emergency Preparedness

Introduction:

Element 18 of the DWQMS documents the requirements for emergency management. Many water utilities had an emergency/contingency plan prior to the DWQMS. The introduction of the DWQMS provided clarification of requirements and drove improvements. This session will allow sharing of experience and best practices for effective emergency management.

Facilitator:

Laurence F. (Larry) Moore PhD

Learning Objectives:

1. Learn from the experiences of others
2. Improve their emergency management procedures to better prepare for emergencies

Agenda:

- a. Introductions/review of learning objectives and agenda/review of emergency terminology
- b. Review of Element 18 – approaches to documenting:
 - Owner/operating authority responsibilities;
 - References to municipal emergency plan (if any); and
 - Emergency communication protocol and list of emergency contracts (frequency of updates and links to other DWQMS elements)
- c. Experience/best practice for developing/maintaining the list of emergency situations – link to risk assessment/outcomes etc.
- d. Experience/best practice for the processes for emergency response and recovery – any actual emergencies; improvements over time.
- e. Experience/best practice for emergency response training – e.g. level of commitment in operational plan; use of tests as training; other improvements.
- f. Review highlights of breakout