

PROVINCIAL WORKSHOP: DRINKING WATER QUALITY MANAGEMENT STANDARD (DWQMS) Managing Change

April 4 & 5, 2018 in Barrie

AGENDA

Day 1 – Wednesday, April 4th

8:30 – 9:00 Registration and Refreshments

9:00 – 9:15 **Welcome, Goals and Logistics** *Corinne Louthier, WCWC*

9:15 – 10:30 **DWQMS Program Status Update** Christopher Manning, MOECC and
Amanda Boyden, MOECC
The Ministry of the Environment and Climate Change will provide an update on the status of the Municipal Drinking Water Licensing Program including a discussion of the requirements of the revised Drinking Water Quality Management Standard (DWQMS 2.0) and a review of the timelines associated with transitioning to the new requirements.

10:30 – 10:45 Break

10:45 – 12:00 ***Breakout Session: Round 1**

12:00 – 1:00 Lunch

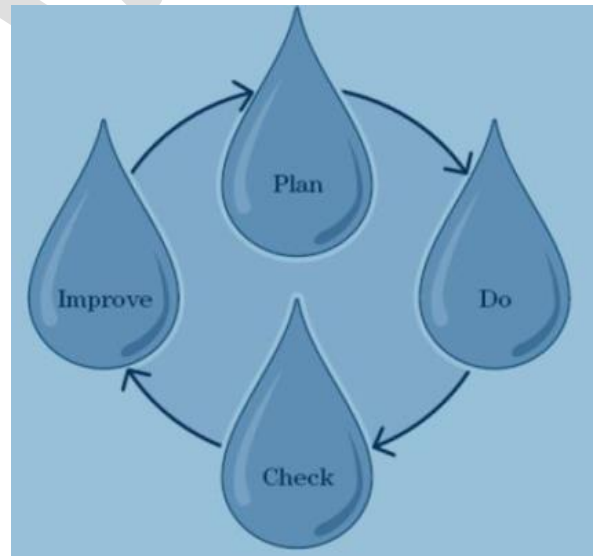
1:00 – 2:15 ***Breakout Session: Round 2**

2:15 – 2:30 Break

2:30 – 3:15 ***Breakout Session: Round 3**

3:15 – 3:30 Wrap-Up

3:30 **Tour Barrie Water Treatment Plant** (for those interested)



Day 2 – Thursday, April 5th

8:30 – 9:00 Refreshments

9:00 – 9:15 Day 2 kick-off activity

9:15 – 10:30 ***Breakout Session: Round 4**

10:30 – 10:45 Break

10:45 – 12:00 ***Breakout Session: Round 5**

12:00 – 1:00 Lunch

1:00 – 2:15 ***Breakout Session: Round 6**

2:15 – 3:00 Wrap Up and Quiz

3:00 Adjourn

OPPORTUNITIES FOR 1-ON-1 MEETINGS WITH MOECC

For those interested in meeting individually with the MOECC to discuss specific questions related to their systems, please sign the form at the registration desk to schedule a meeting during the following times:

Day 1 – between 3:30 and 4:30 p.m.

Day 2 – between 8:00 and 9:00 a.m.

***Participants will rotate through each of the 6 breakout sessions.**

BREAKOUT SESSION TOPICS:

Standards and Regulatory Change

Ministry staff will provide an overview of recent and upcoming (proposed) changes to drinking water standards and regulations. The changes will be reviewed in a facilitated group discussion with a focus on utilizing the quality management system to manage the change.

Facilitator: TBD, MOECC

Continual Improvement Case Study

Ministry staff will provide an in-depth overview of the new requirements for Element 21: Continual Improvement. Participants will review case studies and work through examples of policies, practices and procedures that can be established to track continual improvement activities.

Facilitators: Christopher Manning, MOECC and Amanda Boyden, MOECC

Effective Steps in Implementing Change

This breakout session will discuss sources and effective steps in implementing change [e.g. (i) identified need for change, (ii) management support, (iii) initial change starting point, (iv) employee involvement and effective communication, (v) implementation and adaptation, (vi) assess how it's working and if the change delivered intended results, (vii) adjustments made and removal of barriers to change, (viii) final acceptance and anchor the change].

Facilitator: Brigitte Roth, WCWC Trainer

Implementing Corrosion Control – Get the Lead Out

This session will focus on the 8 steps to prepare and implement a corrosion control plan using the MOECC and Health Canada guidance documents. The City of Thunder Bay's Corrosion Control Plan will be utilized as a case study which emphasizes the DWQMS approach.

Facilitator: Tony Santos, WCWC Trainer

Preparing for Climate Change

This breakout will explore the various potential hazardous events that could be climate change related and how to start to prepare for them using the tools you have at hand. Checklists will be referenced for the more likely events.

Facilitator: Ted Joynt, WCWC Trainer

Preparing for your DWQMS 2.0 Audit

Participants will learn how new requirements of DWQMS 2.0 should be audited internally and what documentation and records will be required for their internal audits and by the certification bodies to demonstrate that all new requirements have been established and implemented during a systems or on-site audit.

Facilitators: Anastasia Hryciw de Reijke, NSF-ISR and Marco Brunato, SAI Global

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