

# Helpline FAQs

## WHAT ARE THE REQUIREMENTS FOR HAULING POTABLE WATER?

Potable water haulers are responsible for safely collecting, transporting and distributing drinking water to communities and homes if they are in remote locations or if they do not have access to a reliable drinking water source.

## HAULING REQUIREMENTS

The sanitary condition of all equipment and components that come into contact with the water is important and only materials that have been certified for use with drinking water should be used.

Components need to be regularly cleaned and disinfected and the water being hauled should always have a free chlorine residual present. This residual should be measured and recorded by the driver in a daily operations log to ensure disinfection is maintained through transport, loading and unloading.

There are currently no federal or provincial regulations for hauling potable water, however, some regions have implemented specific requirements. Contact [your local public health unit](#) for direct guidance.



## MORE INFORMATION

The following links will provide guidance to those hauling drinking water:

[Drinking Water Haulage Guidelines \(Ontario\) >](#)

[Guidelines for Drinking Water Haulers >](#)

[Drinking Water Haulage Vehicle Requirements >](#)

[Drinking Water Hauler Inspection Program >](#)

[Water Hauler Daily Activity Log Sheet >](#)

[Guidance for Providing Safe Water in Areas of Federal Jurisdiction >](#)

[Ontario Drinking Water Quality Standards >](#)