

PROCEDURE FOR EXAM REWRITES

The following outlines the policy for exam rewrites for the Ministry's Entry-Level Course for Drinking Water Operators and Mandatory Renewal courses.

Entry-Level Course for Drinking Water Operators. <i>The pass mark for all exams is 70%.</i>			
	Fee	Waiting Period	Review Process If Unsuccessful
Self-Study Exam			
First and Second Exam Attempt	Included as part of initial course fee	N/A	Upon request by the examinee, Walkerton Clean Water Centre (WCWC) will review areas where the examinee did poorly
Third Exam Attempt	\$120.00 paid to WCWC prior to exam	None	Upon request by the examinee, WCWC will review (by phone) areas where the examinee did poorly
Subsequent Exam Attempts	\$120.00 paid to WCWC prior to exam	(3) months or (90) days for each subsequent exam rewrite	Upon request by the examinee, WCWC will review (by phone) areas where the examinee did poorly
Classroom Exam			
First Exam Attempt	Included as part of initial course fee	N/A	WCWC will notify examinee of failure (by mail) and upon request by the examinee, an instructor will review (by phone or email) areas where the examinee did poorly.
Second and Third Exam Attempt	\$120.00 paid to WCWC prior to exam	None	WCWC will notify examinee of failure (by mail) and upon request by the examinee, an instructor will review (by phone or email) areas where the examinee did poorly.
Subsequent Exam Attempts	Participant must retake the classroom portion of the course. Contact WCWC.		
NOTE: REGISTRANT HAS ONE YEAR FROM THE DATE OF THE FIRST EXAM ATTEMPT IN THE CLASSROOM TO PASS THE EXAM. AFTER ONE YEAR A PERSON MUST REGISTER TO ATTEND THE CLASSROOM PORTION OF THE COURSE AGAIN.			

Mandatory Renewal Course. The pass mark for all exams is 70%.

Classroom Exam			
	Fee	Waiting Period	Review Process if unsuccessful
First Exam Attempt	Included as part of initial course fee	N/A	WCWC will notify examinee of failure (by mail) and upon request by the examinee, WCWC will review (by phone) areas where the examinee did poorly
Second and Third Exam Attempt	\$120.00 paid to WCWC prior to exam	None	WCWC will notify examinee of failure (by mail) and upon request by the examinee, WCWC will review (by phone) areas where the examinee did poorly
Subsequent Exam Attempts	Participant must retake the course and pay the applicable fee. Contact WCWC.		
Correspondence, Online & Virtual Exams			
First and Second Exam Attempt	Included as part of initial course fee	N/A	WCWC will notify examinee of failure and upon request by the examinee, WCWC will review (by phone or email) areas where the examinee did poorly
Third Exam Attempt	\$120.00 paid to WCWC prior to the exam	N/A	WCWC will notify examinee of failure and upon request by the examinee, WCWC will review (by phone or email) areas where the examinee did poorly
Subsequent Attempts	Participant must retake the course and pay the applicable fee. Contact WCWC.		